

# IMPORTANT NOTICE ON REFUSE/RECYCLING COLLECTION

The City authorized a new contract with Kimble Recycling & Disposal, Inc. (Kimble) which includes significant enhancements to the service. Beginning in August of 2017, Kimble will convert to automated collection vehicles to collect refuse and recyclable materials. The enhanced service is designed to make collection easier and safer, provide cleaner neighborhoods, increase the volume of recycling, and stabilize long term disposal costs.

**The City of Alliance will be invoicing for the new service, thus you received the enclosed monthly bill directly from the City. Effective July 1, 2017, the new monthly rate for curbside service (refuse and recycling) will be \$14.33. Please take time to read this information carefully, as it may answer many of the questions you may have regarding how to participate in this new automated refuse and recycling collection program.**

At the end of August, Kimble will start delivering, to each residence, a 95 gallon (dark green) cart to contain your refuse, and a 65 gallon (bright green) cart to contain your recyclable materials. Delivery of these carts will take a couple of weeks. If you have not received your carts by September 18<sup>th</sup> please contact Kimble Customer Service at 1-800-201-0005 or email [customerservice@kimblecompanies.com](mailto:customerservice@kimblecompanies.com). (Any residence currently renting a 95-gal Kimble trash cart will continue to use their existing cart with no further rental fees, and will receive a new 65-gal recycle cart).

## **ENHANCEMENTS TO THE REFUSE PROGRAM**

**95-gallon Refuse Cart** – Each residence will receive a 95-gallon two wheeled cart. The dark green heavy-duty cart takes up less floor space than 2 or more rubbish cans, has an attached lid, and is animal resistant. The refuse cart also enables collection by an automated truck, which enhances safety and eliminates blowing and scattering of containers and lids on windy days. Residents may still set out extra cans, bags, or bulk items next to the 95-gallon cart for collection, but that EXTRA AMOUNT WILL BE LIMITED TO 8 ITEMS. If you desire a second refuse cart, you may lease one from the City for an additional \$3.00 per month.

**Automated Trucks Powered by Natural Gas** – The use of the carts facilitates collection by Kimble with an automated truck which enhances safety and minimizes spillage. Kimble’s automated trucks are also powered by natural gas, which operate more quietly and efficiently. Natural Gas is cleaner burning fuel (less emissions) which improves the environment of the City’s neighborhoods.

**Senior Bag Service** – In order to assist Owner Occupied Senior residents (>65) who generate small amounts of trash, the City is offering a “Senior Bag Service” as an alternative to the 95-gallon cart service:

Senior Bag Service – Under the “Bag Service”, Seniors will receive a monthly invoice of \$7.06, which gives you access to weekly curbside recycling, and a pay-as-you-throw bag program costing \$0.27 per bag (specially marked “Kimble bags” purchased in sleeves of 10 at the Billing Office). Bag customers will need to call the City in advance to schedule removal of bulk items for an extra fee.

If you are an owner occupied senior (>65), not currently subscribed to the Bag Service, and would like to opt for the “Bag Service”, please contact the City at [330-823-3126](tel:330-823-3126) to request a change in service. Otherwise, you will automatically be enrolled in the full service 95-gallon cart program.

**Backdoor Service** – Although the new carts are easy to maneuver and should provide residents with a more convenient method for transferring refuse to the curb, a “Backdoor” service is available for \$24.71 per month. For Backdoor subscribers, the Kimble driver will retrieve your refuse placed outside adjacent to your home or garage at ground level. For those not already subscribing to the Backdoor Service please call the City at [330-823-3126](tel:330-823-3126) to sign up for Backdoor service, otherwise you will automatically be enrolled for curbside service.

## **ENHANCEMENTS TO THE RECYCLING PROGRAM**

**65-gallon Recycling Cart** – Each residence will receive a 65-gallon two wheeled recycling cart. The bright green heavy-duty cart includes information on the lid regarding what can be recycled, provides a more convenient way for residents to recycle large quantities, and has the same benefits received with the trash carts. Please do not use your recycling cart for extra refuse. Recycling carts containing refuse will not be emptied and will be tagged to notify the resident of improper use. Recycling will continue to be collected weekly on the same day as refuse. If you desire a second recycling cart, you may lease one from the City for an additional \$3.00 per month.

**Residents Can Keep the Small Yellow or Green Recycling Bins** – Residents are free to keep the yellow or green bins for indoor recycling collection or other beneficial use. If you wish to have Kimble collect the bin, simply place the bin inside the recycling cart on your next pick-up for removal.

**Single Stream Recycling** - All recyclable materials can be placed together in your new recycling cart as a “single stream” of recyclable material. There is no need to bag the material, simply place into the recycle cart. Visit the City website, [www.cityofalliance.com](http://www.cityofalliance.com), for a complete list of all the items which can be placed in your recycling cart to be recovered.

## **REFUSE AND RECYCLING COLLECTION GUIDELINES**

- Pick-up times start at 6:00 a.m. Though your service day will not change, your service time may vary. Please have everything out by 6:00 a.m. on your service day.
- If a Holiday falls on a weekday, service on that day and any remaining days of the week will be delayed by one day. If a holiday falls on a Saturday or Sunday, your collection day will not be delayed. Holidays observed: New Year’s Day, Memorial Day, 4<sup>th</sup> of July, Labor Day, Thanksgiving Day, and Christmas Day.
- Place the new carts within 2-3 feet of the street/alley and a minimum of 3 feet from all objects. Face cart opening towards the street/alley (arrows on lids pointing to street).
- Current rules for bulk items will continue. Appliances must be certified as “Freon free”; yard debris, branches, etc. and carpet must be bundled in 4 feet sections not weighing more than 50 pounds. **ALL MATTRESSES, BOX SPRINGS, AND UPHOLSTERED FURNITURE MUST BE WRAPPED IN PLASTIC.** These can be purchased at 504 E Main St. Please keep these large items three feet away from your carts.
- On the occasion you cannot fit all household refuse in your cart, please place excess refuse (UP TO 8 ITEMS) in separate containers or trash bags for collection.
- Small amounts of construction and demolition debris (C&D) are acceptable however, for large amounts or contractor generated C&D contact Kimble to arrange for a temporary dumpster.
- The weekly refuse collection service DOES NOT include, tires, batteries, automotive/truck parts, paint, oil, fluorescent bulbs, gas cans, propane tanks, hazardous/infectious waste, flammable liquids, and any waste prohibited from disposal in a municipal solid waste landfill. (Call the Solid Waste District for information on disposal of these items: 800-678-9839).
- To review more information about the refuse/recycling program, visit the City’s website, [www.cityofalliance.com](http://www.cityofalliance.com).